

The latest news and views from CINUP

UP DATE

MARCH 2017

PLAN CHANGES MAY 1, 2017

Effective May 1, 2017 there will be an enhancement to your Health and Dental benefits through CINUP. To improve upon your direct billing and overall Health and Dental claiming experience, Johnston Group Inc. will be administering and paying claims on behalf of Desjardins Insurance for Health and Dental coverage. Your current coverage will remain unchanged, however, there are a number of enhancements we're excited to tell you about. As a result of these improvements Manitoba Blue Cross will no longer be providing coverage under your Health and Dental benefits.

New enhancements will include the following:

- A National Drug Card through TELUS Assure which is widely accepted at drugstores across Canada
- Health service providers will be accessing TELUS eClaims to bill claims directly to the plan. Other insurers using TELUS include Great-West Life, Sun Life, Manulife and seven other leading insurers.
- Wallet and Drug cards will be sent to employees at the same time – employees will no longer have to wait to receive their drug card separately
- Out-of-Country travel will be provided by Voyage Assistance through Desjardins Insurance, and coverage is extended to 180 days from the current 90 days
- Prior Authorization will be discontinued through Manitoba Blue Cross. In approximately six months we will provide information on the new Prior Authorization program.

- **my-benefits**® employee web and mobile applications with the following features:
 - View all **benefit coverage**
 - **Submit health and dental claims electronically** – both in the web and mobile applications
 - Sign up to deposit health and dental claim payments directly to your bank account
 - View any submitted claims for you and your dependents
 - Check to see your **eligible coverage** or when you are **next eligible for services**
 - Access **my-benefits health**®, our **health and wellness site**, with reliable resources and health information
 - Online access to administrative and claim forms, Certificates of Insurance, Drug cards and Employee Booklets

INFORMATION FOR THE PLAN ADMINISTRATOR:

1. Discard any claims forms you may have available to employees; if paper replacement forms are required you will find new forms on our website at www.cinup.com or through **my-benefits** at www.my-benefits.ca.
2. As a Plan Administrator you will continue to access **my-benefits** with your current user ID and password.



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JG BENEFITS INC.

3. For your personal employee information you will require a second user ID and password. Please sign up for *my-benefits* as an employee for your personal user ID and password – the look and feel is similar, user friendly and provides access to all your personal information.

New wallet and drug cards will be issued for all employees and mailed by May 1, 2017. The package will also include the enclosed employee Change Notification. The notification outlines the enhancements and steps to be taken by the employee to ensure a smooth and seamless transition. We ask that you circulate a copy of this employee communication to all staff in advance of their receipt of their new wallet and drug cards.

We will be holding **GoToMeeting** sessions during the week of March 13, 2017. Please join us for one of the sessions to find out more exciting information on the enhancements to your plan. Each session will be the same and we hope you are able to join one of the dates and times. You should attend one of these sessions if you are a:

- Plan Administrator
- Human Resources Manager
- Anyone responsible for Group Insurance Benefits implementation and administration

8 GOTOMEETING SESSIONS WILL BE HELD; PLEASE CHOOSE ONE TO JOIN:

- **Monday, March 13, 2017 @ 10:00 am CST or 3:00 pm CST**
- **Tuesday, March 14, 2017 @ 10:00 am CST or 3:00 pm CST**
- **Wednesday, March 15, 2017 @ 10:00 am CST or 3:00 pm CST**
- **Thursday, March 16, 2017 @ 10:00 am CST or 3:00 pm CST**

Please note that each session will allow up to 50 participants (call-in/login). If the session has reached its capacity you will receive a message that will say “unavailable to join, session is full”.



GoToMeeting

Please join my meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/475808077>

You can also dial in using your phone.

Canada: +1 (647) 497-9373

Access Code: 475-808-077

First GoToMeeting? Try a test session:

<http://help.citrix.com/getready>

IMPORTANT INFORMATION:

In keeping with our continuing efforts to be environmentally friendly, we have not printed new Employee Booklets. However, please be advised that some booklet wording has been updated. If you would like to view a digital copy, it can be accessed via www.my-benefits.ca after May 1, 2017, once you have signed up. Through *my-benefits* you can view your booklet, print a copy, or order a printed copy to be sent to you via mail. If you prefer, you can request that a paper copy be mailed to you by contacting CINUP at 1.800.665.1234, by sending an email to eebenefits@cinup.com or by written request to JG Benefits Inc., 332 Bannatyne Ave. Suite 500, Winnipeg, MB, R3A 0E2.



Employee
Benefits
for First Nations

332 Bannatyne Avenue | Suite 500 | Winnipeg MB | R3A 0E2 | 1.800.665.1234 | cinup.com